

From order placement to final delivery, EMO Trans offers complete end-to-end services that support cruise and marine operations. Since 1965, EMO Trans has moved cargo across distances and borders, handling virtually every facet of worldwide shipping. Our network of more than 250 locations in 120 countries means real-time information and problem solving.



## Specialized Services

- ▶ International Inbound and in-transit transportation
- ▶ U.S. air and ocean transport to dry dock site, including charters and U.S. ground transportation
- ▶ Customs clearance for both U.S. and foreign destinations/origins
- ▶ Warehouse inventory management, repacks, and more
- ▶ Shipper/Contractor-owned container control, and returns to home base after a dry dock is completed
- ▶ Perishable Cargo Logistics
- ▶ Delicate Cargo Packing
- ▶ Strategic Consolidation Hubs
- ▶ Emergency Response Services - 24/7 coverage

We can handle New Builds, Dry Docks, and Continuous Resupply for a variety of cruise and marine industry needs, including:

- ▶ **Food & Beverage**
- ▶ **Hotel**
- ▶ **Technical**
- ▶ **Mechanical**
- ▶ **Entertainment**

# Why EMO Trans?



We engage early with our customers at the planning level. Our service solutions integrate ship schedules, cruise line departmental stakeholders, vendors, and critical timelines.

End to End Services - Order Placement to Final Delivery

## Supply Chain



Create  
Order

Monitor  
Production

Load  
Container

Ship  
Container

Clear  
Customs

Domestic  
Transload

Domestic  
Rail

Domestic  
Truck

Deliver

### Customized, budget-minded pricing

We give each customer a unique, customized proposal designed to meet specific needs and stay on budget.

### 'Control Tower' approach to project needs

We provide customers a single point of contact that links together all the logistics service units supporting the project. Each project and customer is assigned an account management team that functions as a Control Tower Team. This team interfaces with our other operational departments to provide a laser focused layered service platform.

### Clear expectations

We develop Standard Operating Procedures (SOPs) for each project with our customers' input and final approval prior to go-live. Each process is detailed to make sure the business and operation rules are clearly stated and properly followed in day-to-day activities.

### Purchase order and inventory management

Our company operating systems manage each phase of the operation and provide web visibility to customers.

Our systems can:

- ▶ Register purchase orders for updates and tracking, convert POs into pick-up orders, and cross reference POs by vendor, project name, phase, and due date.
- ▶ Create detailed warehouse receipts at consolidation centers and send digital pictures of received materials.
- ▶ Maintain perpetual inventory information and coordinate inventory cycle counts.
- ▶ Provide shipment releases for export, process air and ocean shipments, and track shipments during transit.

### Tight security

We maintain 24/7/365 security resources to protect our customers' assets, including controlled access to facilities, monitored video surveillance, and background checks on our associates.



- ▶ FMC Licensed Forwarder
- ▶ FMC Licensed NVOCC
- ▶ IAC-Indirect Air Carrier
- ▶ TSA Certified
- ▶ Hazmat Certification
- ▶ C-TPAT Member
- ▶ ISO 9001 Certified

### Contact information

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